



ZETANO

WITHDRAWAL REQUEST

DATE

/ / 2022

CLIENT

FIRST NAME	LAST NAME
TRADING ACCOUNT NUMBER / PLATFORM ID	
AMOUNT	CURRENCY

BANK ACCOUNT INFORMATION

BANK NAME	SWIFT CODE
IBAN OR CARD NUMBER*	
NAME OF THE ACCOUNT	SIGNATURE



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IMPORTANT NOTES

- The company does not charge any fees for withdrawals. The Company is unable to be aware of the actual costs associated with the withdrawal order, as they may vary from bank to bank and in the event of any currency conversion that may occur if the Client so requests. Therefore, the Client bears all fees for payments and transfers charged by third parties.
- As the Company may sometimes need to contact you about your withdrawals, you are encouraged to closely monitor your email inbox (including your junk folder).
- Whenever you request a withdrawal, please ensure that there are sufficient funds remaining in your trading account to prevent margin calls on your existing trades.
- The Company returns/executes withdrawals towards the source of funding of the trading accounts of the clients. If for instance, you deposited using a credit card, you would need to withdraw funds back to that same card.
- If the payment method that you used to fund your trading account no longer exists (i.e. credit/debit card profiles or bank account profiles that have been closed), you may be eligible to withdraw your funds using another method. In this scenario, additional documentation will be required.
- *The total amount you can withdraw to your credit/debit card(s) cannot be more than the total amount you deposited from those card(s). Any funds remaining in your account after you have withdrawn the full amount originally deposited by credit/debit card (i.e., trading profits) must instead be withdrawn via a bank transfer.
- Withdrawal requests are processed within 1 business day if they are approved (i.e., Correctly filled by the client and sufficient funds exist in the trading account). Once the withdrawal is approved and executed by the side of the company it may take some additional days to reach the clients' bank account according to the banking institution that the client is banking with. Generally, bank withdrawals for local transfers take between one to three business days and international transfers can take up to five business days. If you are withdrawing funds to your card, it will take your card issuer one to six business days to credit this back to your account.
- This Withdrawal request form must be sent to **support@zetano.com** to ensure prompt processing of your request.